



HOSPITAL & MEDICAL CENTER
SUNRISE CHILDREN'S HOSPITAL

3186 South Maryland Parkway
Las Vegas, Nevada 89109
Phone (702) 731-8000

COLUMBIA's home page is <http://www.columbia.net>

May 23, 2000

Jack N. Singer, Ph.D.
Consulting Psychologist
Psychologically Speaking
8244 Paseo Vista Drive
Las Vegas, NV 89128

Dear Jack:

On behalf of Sunrise Hospital and Medical Center, I would like to thank you for the consultation work and the workshops presented to the Sunrise Children's Hospital staff. These workshops have benefited both the physicians and our employees.

I appreciate, and will take under consideration, your recommendation to schedule:

- Periodic "booster shot" training for all
- Ongoing workshops for the nurses
- Additional training in assertiveness and stress management skills

Thank you once again for your consultation services.

Sincerely,

A handwritten signature in cursive script that reads "Susie Burton".

Susie Burton
Chief Operating Officer

cc: A.Allan Stipe, President & CEO
Minta Albietz, VP