



EMERGENCY MEDICAL SERVICES ASSOCIATES

Jack Singer, Ph.D.
President & CEO
Psychologically Speaking
28 Westcliff
Laguna Niguel, CA 92677

Dear Jack:

I am taking a moment to thank you so very much for delivering a whole lot more than what was promised for our 25th Annual EMS Conference last month. During your keynote, it was so obvious that you captured both the hearts and funny bones of our 1800 attendees, that I came up to the stage and actually asked you if you would speak longer than the prescribed time. I never asked a speaker to do that before!

Our attendees found your message POWERFUL, MOTIVATING & INSPIRING, yet you made the keynote interactive, involved our audience and had them laughing throughout the presentation. It is so unusual to provide such important information in a fun and entertaining format.

The unequivocal positive response from our participants speaks volumes as to your impact and we are excited that you agreed to keynote our 26th Conference next year! From the comments we received, it is obvious that you impacted the lives of many who attended. For that, we can't thank you enough.

Finally, Jack, you were such a delight to work with. Taking such an advanced interest in our audience and their lives, as well as key interests they have in the Salt Lake City area, made you instantly credible to them. They felt like you were a friend coming into their homes.

I would certainly highly recommend you to any association or organization that is interested in providing their people with professional and personal development skills that not only impact their lives, but bring joy to their hearts!

Best wishes for a healthy and happy New Year.

Sincerely,

Keith Karren, Ph.D.

Brent Q. Hafen, Ph.D.
(801) 378-2348

Keith J. Karren, Ph.D.
(801) 378-3411

Keith R. Hooker, M.D.
(801) 373-7850 ext. 2130